

EUC

MAVERICK

DAVID PROWS

JEDI KNIGHT
& EUC CHANGE AGENT

IN THE HIGH-STAKES
WORLD OF IT SERVICES,
EUC MAVERICKS

**“CHALLENGE
EVERYTHING”**

WITH IGEL



Each year IGEL awards the title of **EUC MAVERICK** to IT PROFESSIONALS at the top of their game.

★ MAV STATS ★

NAME: David Prows

OCCUPATION: IT visionary, a.k.a. “EUC Disruptor”

NUMBER OF YEARS IN TECHNOLOGY/EUC: 14 years

FIRST JOB: Paperboy

HOMETOWN: Jonesboro/Marion, Indiana

FIRST CAR: Dark Green 1978 Volkswagen Rabbit (Diesel)

FAVORITE FOOD: Pizza, chicken and noodles

HOBBIES: 3D printing, playing rocket league and Star Wars (He’s a fan of the Rebel Alliance)

EUC MAVERICK: DAVID PROWS

“IGEL is by far the best endpoint management solution I have used.” ~ David Prows, IGEL Community Fellow and IGEL Community Member of the Year for 2019

Throughout his career in IT, David has worked with and tested most of the industry’s leading thin client solutions, but could never find one that was able to centrally manage endpoint infrastructure the way he wanted it to. All that changed in 2017 when he first met IGEL at Citrix Synergy. “It really blew my mind that I had ‘seen’ IGEL at Citrix Synergy for so many years, yet I kind of wrote them off as just another thin client company,” said David. **As they say, “I’d just as soon kiss a wookiee.”**

David had been using IGEL for almost two years when the COVID-19 pandemic hit in March 2020. Almost overnight, his employer, an agricultural lending credit union located in the Midwest, went from having around 7-10 users working from home daily, to more than 100.

“Most of our staff were using IGEL thin clients on premises and as we moved them work-from-home, **we didn’t want to have to rely on slow Windows laptops that couldn’t be updated remotely on a regular basis,**” said David. “We were planning to convert our old laptops to IGEL thin clients, so we quickly accelerated those plans so that our staff could work from home and have the same experience as they would have had in the office.”

David and his team found that the forward-thinking decision to switch the older laptops to IGEL for remote work, both improved the user experience and the productivity of the credit union’s employees. “Our staff who were using Windows machines in the office and switched to IGEL at home using Citrix desktops remarked early on how much faster they were able to work with IGEL,” said David.

David is one of only two IGEL Community Members to have been named an IGEL Fellow. Aside from being a fan of the technology, during his journey with IGEL, David has also come to rely on the collaboration and camaraderie of the IGEL Community. **“The community is the best part of working with IGEL,” said David.**

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As Han Solo warns, ‘Don’t get cocky.’ One can’t know everything. However, when one has the ability to ask their fellow community members and find an answer quickly, one doesn’t need to know everything.”



WHAT’S AN
**EUC
MAVERICK?**

EUC Mavericks are at the very top of their game **“CHALLENGING EVERYTHING”** in the delivery of cutting-edge IT services. David was inducted by IGEL into the **EUC MAVERICKS HALL OF FAME** in May 2022.