

EUC

MAVERICK

RANDEL CRUSE

GEARHEAD & EUC
CHANGE AGENT

IN THE HIGH-STAKES
WORLD OF IT SERVICES,
EUC MAVERICKS

**“CHALLENGE
EVERYTHING”**

WITH IGEL

Each year IGEL awards the title of
EUC MAVERICK to IT PROFESSIONALS at
the top of their game.

★ MAV STATS ★

NAME: Randel Cruse

OCCUPATION: IT visionary, a.k.a. "EUC Disruptor"

NUMBER OF YEARS IN

TECHNOLOGY/EUC: 27+ years

FIRST JOB: Cook at Dairy Queen

HOMETOWN: Center, Texas.

FIRST CAR: 1967 Ford Mustang

FAVORITE FOOD: Pizza,

hamburgers and when in San Antonio – Malik's Philly Phamous Cheesesteaks.

FAVORITE SAYING:

"Whether you think you can, whether you think you can't, you're right" ~ Henry Ford

HOBBIES: Computer programming, restoring classic cars.

EUC MAVERICK: RANDEL CRUSE

"If you can dream up the solution, all you need is the right team to make it a reality." ~ Randel Cruse

While working for a large not-for-profit health system serving Southeast Texas, Cruse was a driving force within the team that transitioned the healthcare provider from a physical desktop-based infrastructure to a streamlined VDI environment leveraging VMware Horizon on IGEL OS-powered endpoints. **Within a matter of four months, the organization migrated 5,000 endpoints to IGEL OS.** Today, the healthcare provider's entire deployment stands at more than 11,000 machines.

What sparked Cruse to transform the existing IT and convince him about IGEL OS:

- The ability to build and **configure an IGEL OS-powered machine in minutes vs. hours** needed with other desktop delivery offerings.
- IGEL OS is optimized for the **secure, scalable delivery of virtual desktops and cloud workspaces** as a Linux-based OS.
- **Customization capabilities** to support single sign on (SSO) and other applications.
- **Ease of management** in pushing out updates and new configurations.

Over the course of his career, Cruse has worked with many EUC frameworks, from mainframes to token rings to Apple Talk, etc. and due to these experiences with these other protocols has become a firm believer in the power of IGEL. So much so, he's become a Technical Relationship Manager for IGEL. He truly loves being a part of the IGEL team and making a positive impact for its partners and customers.

Since joining IGEL, Cruse has been able to replicate the success he experienced in deploying IGEL while working for his previous employer for other large healthcare organizations. In one case, an organization went from a pilot project of 50 IGEL OS-powered endpoints to 2,000+ devices in just three weeks.

In his spare time, when Cruse isn't restoring classic automobiles, or building homemade guitars he is building a tiny home near a grove of oak trees on a 25-acre property he and his wife own in Southeast Texas.

“

“IGEL, with its **commitment** to servant leadership, is the perfect fit for me. I couldn't ask for a better company to work for.”



WHAT'S AN
**EUC
MAVERICK?**

EUC Mavericks are at the very top of their game **“CHALLENGING EVERYTHING”** in the delivery of cutting-edge IT services. Randel was inducted by IGEL into the **EUC MAVERICKS HALL OF FAME** in March 2022.