



Smarter
technology
for all

Lenovo

Lenovo Digital Workplace Solutions (DWS)

Workplace without limits.

Unburden everyone to work at their best with
Lenovo's AI-enhanced digital workplace solutions.

Now that's smarter.

Bring the new without the barriers.

Less grind, complexity and risk. Build a seamless digital workplace where everybody thrives, everything's optimized and you maximize business value.

Today, organizations have a huge opportunity to get more value from their digital workplaces. Too often, workplaces are limited by legacy systems, which drain budgets that should fund innovation. Disconnected tools or slow support frustrate employees while cyber threats present new risks and the promise of AI remains unrealized.

AI opens endless opportunity to work smarter and achieve more. But these challenges stop businesses from seizing that opportunity and doing what matters most: empowering people to do their highest-value work. Not anymore.

Fewer than half

of IT leaders say their digital workplace drives productivity and innovation effectively.¹

More than half

rank AI/ML and cybersecurity as their most urgent priorities.²

Remove restrictions with one portfolio.

Lenovo Digital Workplace Solutions (DWS) removes the limits holding digital workplaces back. It brings together devices, workflows and services into one secure, intelligent experience to drive a new era of productivity and business value.

See how Lenovo DWS helps your business take the next step.



Welcome to workplace without limits.

What you can achieve with Lenovo DWS:

-  **Hyper-personalized workplaces**
-  **High-value AI transformation**
-  **More productive employees**
-  **Simplified operations**
-  **Flexible delivery at scale**
-  **Total cyber resiliency**
-  **Streamlined sustainability progress**

[Discover how to get there ›](#)

Free your workplace from friction.

Lenovo DWS offers everything you need to transform and build a seamless, AI-enhanced digital workplace.

Employees get more time for meaningful work through hyper-personalized experiences and automation via the Lenovo xIQ Digital Workplace Platform (formerly Care of One™). Businesses benefit from greater ROI, stronger security and measurable sustainability progress. With flexibility built in every as-a-service model, Lenovo DWS helps you adapt faster, turning your technology investment into lasting value.



Transform without limits.

Enable effortless digital transformation with one integrated service partner.

Reduce complexity.

Lenovo xIQ Digital Workplace Platform uses AI to match the right device and support to each employee—enabling your team to work more efficiently.

Drive productivity.

AI gives everybody the care of one with hyper-personalized experiences and automation of everyday tasks. That frees employees to focus on work that matters.

Maximize ROI.

Automation and insight help optimize resources, cut waste and direct your investment toward measurable business value.

Scale without limits.

Modernize at pace with AI-driven automation and real-time insights.

Optimize operations.

Automation of routine tasks helps you operate more leanly.

Anticipate needs.

Predict issues before they appear with AI-driven orchestration that adapts to new demands.

Advance sustainability goals.

Embed circular IT practices, reuse and carbon reduction into every stage of the workplace lifecycle.

Confidence without limits.

Embed security and compliance into every layer.

Strengthen resiliency.

Predictive monitoring and automated recovery keep operations running smoothly and minimize disruption across your digital workplace.

Minimize risk.

AI-driven threat detection and Zero-Trust security protect data, devices and users wherever work happens.

Complete compliance.

Global delivery and built-in governance help you meet regulatory standards and maintain confidence in every market.

How we remove workplace limits.

All the capabilities you need for seamless transformation.

Delivered end to end.

Lenovo DWS brings together devices, advisory expertise, managed services and workflows under one trusted partnership—ensuring consistency and control from design to decommission.

- Simplified management and single-pane visibility across vendors and services.
- Consistent delivery quality backed by Lenovo's global reach in 180 markets.
- Faster transformation through unified deployment, management and optimization.

#1 PC manufacturer

in the world.³

Up to 98% faster

delivery of AI-enhanced devices to global teams with Lenovo TruScale DaaS.⁴

Delivered as a Service.

Align IT spend with real business demand by getting devices, infrastructure, security, sustainability services and more in one flexible subscription-based service.

- Pay for what you use with transparent and predictable OpEx-based pricing.
- Adapt quickly to workforce or market change without overspend.
- Reduce environmental impact through reuse, refurbishment and Lenovo CO₂ Offset Services.

20% average TCO savings

with Lenovo TruScale DaaS vs a traditional CapEx purchase.⁷

Up to 57% cost-per-seat

savings with TruScale DaaS lifecycle services.⁸

Delivered via Lenovo xIQ Digital Workplace Platform.

The platform combines automation, predictive analytics and persona-based insights to anticipate needs, cut downtime and elevate employee experience.

- Data-driven clarity in your workforce needs.
- Seamless setup from day one, boosting productivity.
- Reduced complexity and lower security risk.

30% improvement

in user experience.⁵

85% accuracy

for predicting common IT failures.⁶

Delivered with security in mind.

Lenovo DWS builds Zero-Trust security, compliance and resilience into every service to safeguard people, data and operations.

- Integrated governance and audit-ready compliance frameworks.
- AI automation that detects and neutralizes threats fast.
- Partnerships with world-class security leaders for global assurance.



Why Lenovo?

Gain the expertise, scale and global credentials to maximize what your people and business can do.

AI at every stage.

Lenovo infuses AI in every layer of the workplace from predictive automation to outcome-focused analytics, which ensures efficiency, accuracy and measurable ROI at scale.

Hyper-personalization at scale.

The Lenovo xIQ Digital Workplace Platform uses persona-based data and automation to create tailored employee experiences that improve satisfaction, productivity and retention across your workforce.

Security you can rely on.

Secure your business with Lenovo TruScale DaaS powered by Lenovo Security Services, a tailored, multi-layered security solution that safeguards devices from deployment to retirement or refurbishment.

Complete accountability.

Lenovo supports the entire digital-workplace stack, devices, lifecycle, cloud and security, giving you one partner, one contract and clear accountability end to end.

Sustainability embedded.

From device creation and reuse to carbon offsetting and impact tracking, Lenovo's sustainability leadership is globally recognized—ranking in the world's top 1% of companies by EcoVadis.



Ranked 8th

in Gartner's 2025 Global Supply Chain Top 25.

180 markets

that Lenovo operates in.

Single-contract delivery

covering all services and solutions—supported by trusted partners like Microsoft, Cisco, SentinelOne, Absolute, Veeam and Blancco.

100%

of ThinkPad notebooks and ThinkCentre desktops are ENERGY STAR® certified.⁹

Now that's smarter.

Ready to remove limits?
Start your journey to a seamless digital workplace today.

[Get in touch here.](#)

**The vision is yours.
Get there with Lenovo DWS.**

1. Lenovo Work Reborn Research Series, Reinventing Workplace Productivity, 2025.
2. Lenovo, Global CIO Report, 2024.
3. Lenovo, Press Releases, FY 2024/2025.
4. Lenovo StoryHub, Lenovo accelerates deployment of AI-ready devices to its own employees while cutting costs in half, 2025.
5. Lenovo, internal DWS benchmarks and projections for device-related ticket automation using Lenovo xIQ Digital Workplace Platform AI-driven orchestration, 2024.
6. Lenovo, internal performance report, 2024.

7. Lenovo, TruScale DaaS ROI Tool. This is a sample representation of Lenovo customer data assuming a 3-year replacement cycle with a modern management approach at an average DaaS monthly price, device repair rate of 2%, and IT resource annual salary of \$70,000 USD. The above does not constitute a guarantee of savings. Actual customer savings may vary. All purchases of DaaS are subject to conclusion of a formal contract.
8. IDC, Device as a Service Market Analysis, sponsored by Lenovo, July 2021.
9. Lenovo, FY2024 Sustainability Report, 2023.